

## Dedicated to a better Brisbane

7 May 2014

Mr Torsten Nenzen

Via email: torsten@nenzen.net

Dear Mr Nenzen

Thank you for your email of 9 April 2014 about the conditions of the Notice of Intent to Hold a Peaceful Assembly and your concerns with the communications with City Malls Management staff on 7 April 2014.

I am informed that on Monday 7 April, you requested a meeting with the Acting City Malls Manager, Mr Steven Ford and Acting City Malls Management Operations Team Leader, Mr Joshua Dargusch. During this meeting the City Malls Manager explained that two Peaceful Assembly conditions were not being complied with on the day, being -

- "the participants in the public assembly shall not during the course of the public assembly directly approach mall patrons for the purpose of advancing their own particular cause of beliefs"; and
- "participants in the public assembly shall not be permitted to move the public assembly outside the designated zone".

City Malls officers have a responsibility, and are authorised while patrolling the mall, to ensure that all legal requirements are complied with, including the conditions imposed on public assemblies. Failure to observe conditions of a permit is a breach of the *Queen Street Mall Local Law* that can result in a penalty infringement notice being issued.

In regards to your allegations that City Malls staff advised you that you were not allowed to speak or hand out flyers, or that you must hold the flyer onto your chest, please note the City Malls Manager's recollection of the discussion differ from your own whereby you were merely requested to adhere to the conditions of the permit identified above. Council holds itself to the highest customer service standard and all City Malls officers have been reminded of their obligation to administer the law in a firm but fair manner.

If you have any further questions about this matter, please contact me on (07) 3403 8196.

Yours sinderely

John Dwyer / A/City Centre Place Manager

City Planning & Economic Development

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